Installation and Care Instructions

Window Shades

THANK YOU for purchasing a Hunter Douglas Remembrance® window shade. Your new shade has been custom built for you from the highest quality materials. Once in your window, it will provide you with a lifetime of beauty and trouble-free use.

Getting Started

- Remove the shade from the package. Keep the packaging until the shade operates to your satisfaction. Do not remove the paper banding around the roller tube.
- Check the diagram to make sure you have the necessary parts.

Tools needed for installing your shade:
- Carpenter’s Level
- Flat Blade Screwdriver
- Phillips Screwdriver
- Measuring Tape
- Power Drill and Drill Bits

In addition, you will need fasteners designed to work with your specific mounting surfaces:

<table>
<thead>
<tr>
<th>Mounting Surface</th>
<th>Fastener</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wood</td>
<td>No. 6 Hex Head Screws (Provided)</td>
</tr>
<tr>
<td>Drywall, Plaster</td>
<td>Wall Anchors, Expansion Bolts (Not Provided)</td>
</tr>
<tr>
<td>Metal</td>
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</tr>
</tbody>
</table>

Contents of your hardware package may vary depending upon how the shade was ordered and whether the shade will be mounted inside or outside the window opening.

For assistance, please contact customer support
800-727-8953
(6 AM to 5 PM Pacific, weekdays)
HDarchitectural.com
Clutch Operated Shade Installation

The installation brackets are supplied in pairs. One bracket is used with the control side of the shade (the side with the beaded cord) and the second bracket is used with the rotator side.

The roller shade can be mounted inside or outside the window casement, or mounted to the ceiling. The parts labeled “foot”, “T-hook”, and “center opening” hold the shade in place.

The installation brackets are always mounted so that the inner surfaces face each other, as shown. It is very important that the brackets are mounted so that the shade is level when installed.

The brackets are attached to the inside of the window casement for an inside mount, or to a wall or window frame for an outside mount. The brackets are attached to the ceiling for a ceiling mount.

Control-Side Installation Brackets
Place the foot of the control-side bracket into the slotted center hole of the clutch. If the shade is inside or outside mounted, the bracket should be mounted so that the foot is pointing away from the window. If the shade is ceiling mounted, the bracket should be mounted so that the foot is pointing down to the floor.

Hold the shade in the desired position at the window and mark the bracket location on the mounting surface. Remove the shade from the window and drill the bracket mounting holes. Use two screws (and anchors, if needed) to attach the mounting bracket to the mounting surface.

Rotator-Side Installation Bracket
Fit the pin on the rotation end of the shade into the rotator-side installation bracket. If the shade is inside or outside mounted, the pin fits into the T-shaped hook on top of the bracket. If the shade is ceiling mounted, the pin fits into the center opening of the bracket.

To position the rotator-side bracket, install the control side of the shade, supporting the rotator-side. Place the rotator-side bracket into the rotator pin, and position it against the mounting surface. Before marking the bracket location, use a carpenter’s level to make sure the shade is level.

(If mounting the brackets to the ceiling, you may need to shim one of them to level the shade.)

When the shade is level, mark the rotator-side bracket location on the mounting surface and drill the mounting holes. Use two screws (and anchors, if needed) to attach the bracket to the mounting surface.

Install the Shade Assembly
Hold the shade with the bottom of the clutch facing the floor, and the beaded cord hanging straight down.

First, install the clutch end of the shade; once installed properly, install the rotator side.

Important: After installing the shade assembly, remove the paper banding to prevent shade from unrolling prematurely.

Clutch Operated Shade Adjustment

Using the beaded cord, lower the window shade to the full drop. Raise the shade slowly and observe how the fabric winds on the roll. Level mounting is essential for proper operation. If the fabric winds unevenly and begins to telescope to one side, check to insure that the shade is level. If the shade is not level, remove it from the installation brackets and shim or re-install the brackets, as necessary.

Important: If the shade was unrolled before being installed, it may not raise and lower to the right points. To correct this:
1) remove the shade from the mounting brackets;
2) roll up the shade until the bottom rod is even with the bottom of the clutch;
3) re-install the shade.

Standard Shade Length Adjustment
If your shade is slightly long or short for your window opening, the “drop” can be adjusted in the following manner:

1. Raise the shade completely (until the connector touches the back of the clutch).
2. Pry the second connector open with a small thin screwdriver. Do not let the blade slip!
3. Move connector two to four beads up for a shorter drop or two to four beads down for a longer drop. (Maximum adjustment is 1 1/4” or four to five beads.)
Clutch Operated Shade Removal

Release the T-hook on the rotator bracket and slide the rotator side of the shade up. Gently pull the opposite end from the bracket.

Child Safety Tensioner Installation for Clutch Operated Shades

Warning for Parents: Children could accidentally strangle in the window covering cords. Keep the beaded cord out of reach for children with the Hunter Douglas Tension device. The Tension Device reduces the hazards of strangulation and entanglement of young children by limiting access to the control cord. Anchor the Tension Device bead chain, to the window frame or wall preventing children from wrapping the cord around their necks.

1. Lower the shade.
2. Hold the Tension Device upright so the Warning Tag hangs straight down.
3. Position the Tension Device on the window frame or the wall so that the Tension Device and the bead chain do not interfere with raising or lowering the shade or blind.
   a. The bead chain must be taut, but still operable; do not allow for any slack.
   b. Do not twist or cross the bead chain.
4. Holding the Tension Device upright, taught, and in position, as shown, insert and secure the screw into the hole.

Note: The mounting screw must be secured on a solid surface.

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Visit our website at HDarchitectural.com